



# Climbing Frame Newsletter

## INSIDE THIS ISSUE:

Content	Page
A look back at 2011	2
Please note	2
Health Sector Learning Themes	2
The Climbing Frame Feedback Survey 2012	3
Spotlight on a Learning Theme: Trade Union Education	3
GO ON Give an Hour	3
Frequently Asked Questions	4
In the next edition...	4
Contact Us	4

## New Year News

Hi Everyone,

Happy New Year!

In this edition of the Climbing Frame Newsletter we take a look at what events and developments took place in 2011, we update you on recent projects and changes which have been made to the site.

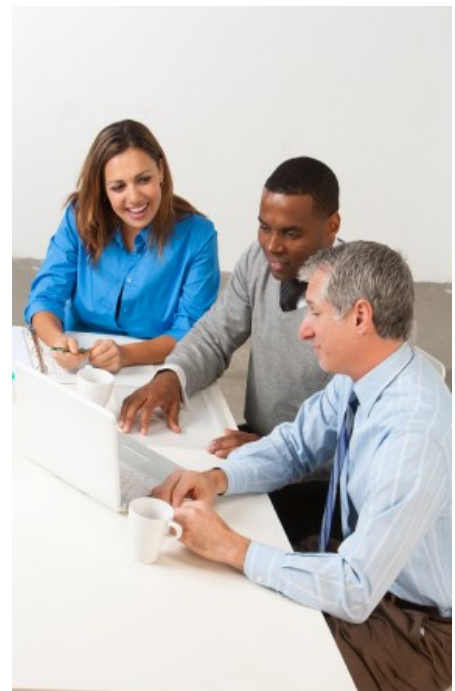
We put the spotlight on the Trade Union Education Learning Theme, outline the My Notes area and introduce the Climbing Frame 2012 survey.

As always we are keen to find out what you think of the Climbing Frame and whether there is anything that you would like to see added to the website. Complete the survey today for your chance to win a Kindle!

Wishing you a very Happy 2012.

Best wishes

*The Climbing Frame Team*



## What's New?



The unionlearn Learning Themes have recently been updated, providing even more helpful information for ULRs and learners.

Changes have been made based on the ever changing learning landscape.

We have recently added a Advanced Search option for the Learning Themes so you can

select a specific Learning Theme to search within.

We have also added a ULR Events section to the 'Other Links' area to keep you up to date with ULR events taking place this year.

### **Coming Soon...**

We are currently working on an e-learning module (e-Note) for the Climbing Frame which

will be a valuable resource for new and existing Climbing Frame users. It will outline all areas of the Climbing Frame and in an interactive way show you how to use it. Find out more information about this new resource in the next issue of this newsletter which will be available in April.



## A look back at 2011

We thought it would be useful to highlight some of the events that took place in 2011 and outline some of the improvements which were made to the Climbing Frame last year.

2011 started off with the popular Supporting Learners events taking place across the country. This was an opportunity to showcase the Climbing Frame and find out what ULRs thought about the site.

As part of Apprenticeships Week in February we introduced an Apprenticeships Learning Theme to help

keep ULRs up to date with information in this area.

In the spring, pilot work commenced in Wales with a ULRs from both North and South Wales making use of the Climbing Frame.

In June the Climbing Frame was showcased at the unionlearn annual conference and the Higher Learning events. In July we celebrated the Climbing Frames first birthday.

Towards the end of 2011 five new Learning Themes were developed and piloted for ULRs in the health sector. These will be launched soon.

Throughout the year a number of training sessions took place across the country.

New features created for the Climbing Frame include a discussion forum, a what's new area and demonstration videos. We have strived to keep the content of the site up to date and have added a range of interesting case studies.

2012 looks set to be another busy year and one where we hope we are able to continue to help ULRs in their role and subsequently many learners access new learning resources and opportunities.

## Please note

Don't forget that you can use the Climbing Frame to store your own notes, whether they be minutes from union meetings, appointment dates, to do lists, union events, useful contacts etc. whatever you like.

The My Notes area on the website can be found in the top left

hand corner.

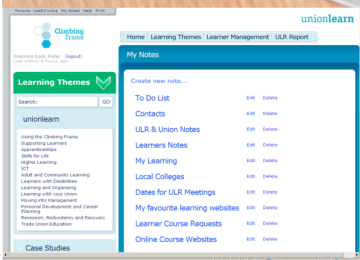
These notes can only be viewed by you, therefore you can include whatever information you like to help you in your ULR role.

You are able to create quick links to email addresses you often use and also hyperlinks to

websites you regularly access.

To create a new note simply select 'Create new note'.

For more information about the 'My Notes' area see the 'Getting Started Guide' or the 'Using the Climbing Frame Learning Theme.'



## Health Sector Learning Themes

Following the pilots which took place in September, we have been working to improve the new health sector Learning Themes before they go live to all ULRs within the health sector. We have introduced a 'Welcome Learning Theme' which outlines what can be found within the new themes,

how they can be of use to ULRs and also included a section on each of the health unions. We have also added a health sector glossary.

We have been working to ensure we include information of use to ULRs and learners within all bands.

We have made some

tweaks to the Learning Themes, have added some more case studies and also included information on topics such as management and leadership and personal support.

The Learning Themes are almost ready to be launched and we will update you on this in the next edition of this newsletter.

# The Climbing Frame Feedback Survey 2012

**Take part in the Climbing Frame 2012 Survey for a chance to win a Kindle!**

We are launching a new Climbing Frame Feedback Survey to find out what you think of the Climbing Frame website. We are keen to find out what you like, what you don't like, what you

would like to see changed and any suggestions you have for the Climbing Frame. Whether you are an experienced Climbing Frame user or are new to the Climbing Frame we really value your opinion and want to know what you think.

The online survey contains 16 simple questions. It's your chance to have your say. Please complete the survey by Friday the 30th of March 2012 for your chance to be entered in a draw to win a Kindle! Access the survey via the link below:



[www.surveymonkey.com/s/ClimbingFrameFeedback](http://www.surveymonkey.com/s/ClimbingFrameFeedback)

# Spotlight on a Learning Theme: Trade Union Education

The Trade Union Education Learning Theme provides a range of information to help you inform and support your colleagues. It includes information about training that is available, choosing a course, how to get on a course and what to

expect when you are on a trade union education course. It provides information about online learning, the new e-Notes and also details of the Union Professional Development Programme. You can find out about the accreditation of TU

Ed courses, funding options and special discounts that are available to you. The Learning Theme also includes a range of useful publications that can be found throughout the theme and in the 'Further Reading' section. Check it out today!



# GO ON Give an Hour

Did you know that there are nearly nine million people in the UK who have never used the internet before? The benefits of being online are enormous but for many people the idea

of using computers and the internet can be scary. The GO ON Give an Hour campaign is inspiring people to give just an hour of their time to show others how to get online.

In October, as part of Get Online Week some ULRs used the extra hour they got when the clocks went back to show colleagues the Climbing Frame. It was an opportunity to get ULRs to sign up and see what resources are

available from the website and how it can help them and their learners. You too can still give an hour and be part of the GO ON campaign, for more information visit: [www.go-on.co.uk/giveanhour](http://www.go-on.co.uk/giveanhour)

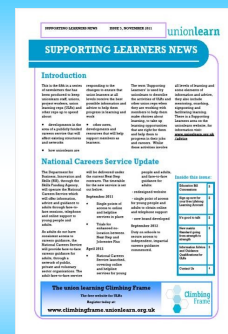
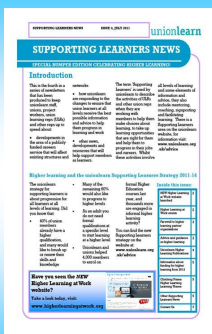
Don't miss unionlearn's

## Supporting Learners News

the quarterly newsletter for unionlearn staff, unions, project workers, Union Learning Reps (ULRs) and other reps up to help keep you speed with regards to all aspects of the Supporting Learners agenda. In each edition you'll find news, updates, developments and resources that will help support members as learners.

The Next Edition is out **February 2012**.

All editions of Supporting Learners News can be found on the Climbing Frame.



# Frequently Asked Questions

## Am I able to regularly change my Climbing Frame password?

Yes, you can change your password as often as you like.

To change your password follow these instructions:

- 1) go into the 'Learner Management' section
- 2) within the 'Learners' tab ensure that your

record is selected (your name will appear at the top)

3) click on the 'Learner Details' tab select the 'Personal' sub tab

4) scroll down and you will see 'Change your ULR password'

5) enter your new password here,

6) then enter the password again below

7) click 'Save' at the bottom of the form.

Your new password will be saved and ready for you to use next time you login.

## I am interested in demonstrating the Climbing at my next ULR meeting. Who can I contact to get help with this?

Please contact the

Climbing Frame Team: [climbingframe@tuc.org.uk](mailto:climbingframe@tuc.org.uk)

If we are available one of us could attend your event, find a regional colleague to attend or help you with a presentation.

We can also provide you with leaflets, presentation slides and further information as required.

**If you haven't already signed up to the Climbing Frame register today!**

**Step 1: Go to [www.climbingframe.unionlearn.org.uk](http://www.climbingframe.unionlearn.org.uk)**

**Step 2: Click 'Sign up now'**

**Step 3: Complete the registration form**

## In the next edition...

- ◆ Hear about the new TUC Education e-Notes and the new Climbing Frame e-Note
- ◆ Take a closer look at the ICT Learning Theme
- ◆ Get an update on Climbing Frame projects
- ◆ Plus lots more...

*The next Climbing Frame Newsletter will be available in  
April 2012*

## Contact Us

Unionlearn  
Congress House  
Great Russell Street  
London WC1B 3LS

Phone: 020 7079 6920  
Fax: 020 7079 6921  
E-mail: [unionlearn@tuc.org.uk](mailto:unionlearn@tuc.org.uk)  
Website: [www.unionlearn.org.uk](http://www.unionlearn.org.uk)

If you would like more information about the Climbing Frame please visit:

**[www.climbingframe.unionlearn.org.uk](http://www.climbingframe.unionlearn.org.uk)**

or email

**[climbingframe@tuc.org.uk](mailto:climbingframe@tuc.org.uk)**

We welcome your emails and feedback



**unionlearn**  
with the TUC

If you have received this newsletter via email and no longer wish to receive it, please email: [climbingframe@tuc.org.uk](mailto:climbingframe@tuc.org.uk)